

## **Shawn M. Connelly, PMP**

6627 S. Heritage Place W. • Centennial, CO 80111 • sconnelly@mindspring.com  
(303) 740-8210 • Fax: (303) 740-0329

### **Career Objective**

Management responsibility with an organization where demonstrated skills in client service, leadership, organization and technical ability can be translated into improved customer satisfaction, growth and profitability.

### **Summary of Qualifications**

Over 10 years of management experience with skills as a front line senior technical manager on both medium and large scale Internet and application development projects. Proven track record of bettering team performance and improving efficiency to complete projects in allotted timeframe and within specified budget.

### **Professional History**

#### **hyperSystems, Inc., Owner**

**2001-2006**

- Responsible for all phases of technical consulting business operation.
- Developed and executed technical project plans for simultaneous client efforts.
- Strategic business planning, implementation and business management experience.
- Ability to prioritize effectively, multi-task and achieve objectives within time and budget constraints.
- Known for building strong business relationships with both clients and vendors.

Business operations include sales, client management, profit and loss responsibilities, expense tracking, recruiting, resource acquisition and complete program management activities while maintaining a customer base in multiple states.

Ongoing business requirements involve estimating project time, schedule and costs, measuring and monitoring results to deliverables, and providing training as well as documentation for end users. One recent project involved managing several custom development efforts related to an implementation of TriZetto's Facets Extended Enterprise (e2) for a leading healthcare insurance company. This program required knowledge and compliance to the Health Insurance Portability & Accountability Act (HIPAA) and Sarbanes-Oxley (SOX) regulations, and involved converting and migrating data from existing systems and validating to ensure data integrity. Other client requirements have varied significantly due to project goals, budgets and schedules. Additional job responsibilities include conducting meetings with third party resource providers, understanding data capture and business processes, disaster recovery planning and implementation, overseeing design and database modeling teams, change management, reporting progress to clients, and resolving issues to complete multiple projects on-time and on-budget.

#### **Accenture, Manager**

**2000-2001**

- Coordinated efforts with the projects' senior manager, clients and technical team members to identify areas of opportunity and improve project performance.
- Delivered project report cards with time, cost accounting and on-going status.
- Identified and documented scope of projects, cost estimation, created budgets and work plans, assigned tasks, obtained resources and conducted meetings to review progress and organize future work effort.

Work involved large program management in the managed healthcare practice. Responsible for developing, leading and executing implementation plans for simultaneous projects. An example includes data warehousing and business intelligence program for a managed healthcare provider in the Northeast. Highlights included analysis of business processes and related data models to identify business requirements and project scope. Lead business analyst

team of 5 in establishing schedule and resource requirements. Directed evaluation of vendor tools and services. Supervised data model design, technology acquisition and reporting teams with direct reporting by team leads. Reported project progress and related issues to key client personnel including monthly executive committee updates. Provided evaluation and acquired vendor training program for ongoing client use.

**Interactive Business Systems, Consultant**

**1999-2000**

Project Manager and Technical Consultant on project involving a video production firm. Responsible for multi-phase Internet and back office application, including project life cycle, gathering and documenting business requirements and creating plans for technical team. Oversaw evaluation of vendor tools and services in support of project goals and requirements. Supervised application testing, on-going maintenance, system enhancements and made recommendations on networking and hardware selection. Oversaw installation and maintenance of Linux, Windows and Macintosh servers.

Project Manager and consultant for an enterprise wide Year 2000 compliance project. Established framework and methodologies for creation, maintenance and use of legal database warehouse and corresponding paper library. Lead team of 12 that researched and evaluated Year 2000 compliance issues related to all client hardware and software. Worked with vendors to establish remediation protocols and trained client field representatives on incident management application using Remedy Action Request system. Reported weekly to client management on project progress and issues.

**Ajilon, Consultant**

**1998**

Project Manager and Consultant for Denver based mutual fund information service. Responsible for project life cycle of a secure web based application gathering mutual fund data from various sources with daily reconciliation of the data against existing production databases. Developed and executed testing, training and implementation plans as well as supervised on-going maintenance and feature enhancements. Technologies used were Microsoft Internet Information Server on a Windows NT platform with Sybase database and PowerDynamo application server. Recommended feature and performance enhancements to current Internet related applications.

**Prudential Bank and Trust Company, Senior Programmer/Analyst**

**1992-1997**

- Responsible for full project development life cycle for a wide variety of enterprise applications.
- Coordinated business needs and resources with various bank and corporate departments.

Served on "Intranet/Internet Center of Excellence" committee advising the CIO on intra/internet technologies.

**Nine to Five Software, Vice President for Operations**

**1990-1991**

- Administrative responsibility for 12 customer support staff.
- Developed sales channels, produced product user/technical manuals and provided client technical support.

**Colorado Press Service, Service Manager**

**1983-1990**

- Administrative responsibility for 6 customer support staff.
- Developed sales channels, produced custom advertising sales and accounting systems.

## Education

**University of Colorado. Boulder, CO**

**Bachelor of Arts**

1982

**Accenture.**

Project Management Practices: Planning, Estimating and Delivering; Mastering Web Application Development using InterDev 6.0; Introduction to Managed Healthcare, Intermediate Managed Healthcare.

**Oracle Corporation. Atlanta Learning Center, Atlanta, GA**

Introduction to Oracle, Introduction to SQL Programming.

**Georgia Institute of Technology. Atlanta, GA**

Introduction to Java Programming, Introduction to Windows NT Server Administration.

**Apple Computer, Inc. Developer University, Cupertino, CA**

Creating OpenDoc Parts, Programming with OpenDoc, Fundamentals of Macintosh Application Programming, Intermediate Macintosh Application Programming.

**International Business Machines. Palisades Research Center, Palisades, NY**

Introduction to Object-Oriented Frameworks, Introduction to Taligent Programming.

**Lotus. Lotus Education Center, Atlanta, GA**

Notes Application Development 1, 2; Domino System Administration 1

**ACIUS, Inc. Cupertino, CA**

Introduction to 4th Dimension, Beginning Database Design, Introduction to 4th Dimension Programming, Intermediate 4th Dimension Programming, Advanced 4th Dimension Programming, 4D Server Programming, Introduction to 4th Dimension Version 6

**Knowledge Builders. Redwood City, CA**

Fundamentals of Prograph CPX.

Proficient in English, German and Japanese languages.

Expert in Microsoft Office, Project, Access, Front Page, and Internet Information Server (IIS), Computer Associates Open Workbench, Macromedia Studio MX (Dreamweaver, Fireworks, FreeHand, Flash), NetObjects Fusion, Adobe GoLive!, Apache HTTP Server, BIND DNS, HTML, PHP, Java, JavaScript, SQL RDBMS programs (Oracle, Sybase, MySQL), Adobe Acrobat, Apple Final Cut Pro, QuickTime Streaming Server, iMovie, iPhoto, Corel WordPerfect, Painter, Linux (KDE and Gnome desktop environments), Windows (98, NT, 2000, XP) and Macintosh (OS 9, X and X Server) operating systems.

Member of the Project Management Institute and Certified Project Management Professional (PMP).

Community involvement includes Boy Scouts of America - Director of Big Horn National Youth Leadership Training Course and member of Denver Area Council Committee and Cherry Creek Band Parents Association.